

**FINAL PROJECT REPORT (FPR)****PROJECT INFORMATION AND RESOURCES**

<b>Project ID:</b>	110896
<b>Output ID:</b>	00116821
<b>Project Title:</b>	Localizing e-Governance for Accelerated Provision of Services (LeAPS) for the Bangsamoro Autonomous Region in Muslim Mindanao (BARMM) Project
<b>Implementing Partner:</b>	UNDP
<b>Donors:</b>	<b>Government of the Philippines through MILG-BARMM</b>

<b>Project Starting date</b>		<b>Project completion date</b>	
Originally planned	Actual	Originally planned	Actual
July 1, 2020		December 31, 2022	March 31, 2022

<b>Total Budget</b>	<b>Original Budget (US\$)</b>	<b>Latest Signed Revision (US\$)</b>
	USD 371,448	USD 892,281

<b>Total Expenditures</b>	<b>(US\$)</b>
	2020: USD 371,448 / PHP 18,000,000 2021: USD 392,073 / PHP 20,070,224

<b>Resources</b>	<b>Donor</b>	<b>Amount</b>
	MILG-BARMM	USD 371,448 / PHP 18,000,000 (2020)
	MILG-BARMM	USD 520,833 / PHP 25,000,000 (2021)

**PURPOSE OF THE PROJECT**

The passage of the Bangsamoro Organic Law and the establishment of three-year transition authority in the Bangsamoro Autonomous Region in Muslim Mindanao (BARMM) provides an important opportunity to improve governance and public service delivery in one of the poorest parts of the country that has suffered from long-term fragility and instability.

Local government units (LGUs) are at the heart of the challenge to improve local service delivery. The 116 municipal LGUs and two (2) city LGUs of BARMM, to include new territories such as Cotabato City and sixty-three barangays of Cotabato City, are overseen by the Ministry of the Interior and Local Government (MILG). To build the capacity of MILG and BARMM LGUs and respond to the substantial gaps in public service delivery at the local level, MILG has agreed to enter into a partnership with UNDP to achieve the following objectives: (i) broaden people's access to information and

communications technology (ICT) for more inclusive digital solutions; (ii) simplify the business processes of MILG and pilot LGUs to improve local public service delivery and make services more accessible to people through the use of ICT solutions; (iii) enable easier digital entry points to access public services; and (iv) organize and develop the capacity of citizens to monitor the delivery, installation and use of ICT equipment and digital solutions. Governance arrangements will be established for the project to ensure proactive management of project activities and performance.

## 1. CONTRIBUTION TO THE UNDAF and CPD OUTCOMES and OUTPUTS:

### PFSD 2019-2023 and UNDP 2019-2023 Country Programme Outcome

1: The most marginalized, vulnerable, and at-risk people and groups benefit from inclusive and quality services and live in a supportive environment wherein their nutrition, food security, and health are ensured/protected.

### PFSD 2019 – 2023 and UNDP 2019-2023 Country Programme Indicators

1.1.2 Number of UNDP-assisted municipalities with GID communities having innovative monitoring platforms providing disaggregated data [IRRF 1.1.1.3]

1.2.1 Number of UNDP-assisted NGAs and LGUs implementing reforms and innovations for delivery and monitoring of services, public finance management, or public procurement.

1.2.2 Number of NGAs and LGUs using the UNDP-assisted electronic-governance system [IRRF 2.2.1.1]

**Progress towards achieving the Outcome** *[A brief analysis of the status of the situation and any observed change(s) made possible by the project contribution, at a higher development result level. Make reference to the applicable MDGs or PDP goals/targets ]*

Rating:



Positive change



Negative change



Unchanged

### Achievements at the Output level:

*The contributions to the achievement of the correspondent Outcome by the Project were made possible through for instance the following results accomplished at each Output level. Use project document, Annual Work Plan and Integrated Work Plan (IWP) as reference documents*

***Output 1: MILG, LGUs and Citizens have access to ICT and inclusive digital solutions targeting most vulnerable segments of society, women and PWDs.***

***Narrative:*** The two (2) internal processes were identified for MILG, namely, application for the issuance of Sanggunian Member/Barangay eligibility certificate and application for a travel authority, while two (2) frontline services were identified for the two (2) pilot LGUs (Butig and Piagapo) by the MILG, namely, registration and application for birth certificate and application for business permit/mayor's permit. The frontline services identified were validated with the pilot LGUs. Three (3) batches of the Training of Trainers (Butig, Piagapo and MILG) have been conducted. They were able to simplify the business process of these identified e-services.

<p>Rating:</p> <input type="checkbox"/> Not achieved <input checked="" type="checkbox"/> Partially achieved <input type="checkbox"/> Fully achieved
<p><b><i>Output 2: LGUs effectively and efficiently use disaggregated data for development and resilience planning, budgeting and governance</i></b></p> <p><b>Narrative:</b> The pilot LGUs, Butig and Piagapo and select MILG personnel have enhanced their understanding and skill on evidenced-based planning and programming.</p>
<p>Rating:</p> <input type="checkbox"/> Not achieved <input type="checkbox"/> Partially achieved <input checked="" type="checkbox"/> Fully achieved
<p><b><i>Output 3: Project management is set-up to monitor and ensure quality of the project delivery</i></b></p> <p><b>Narrative:</b> Four (4) PMO Staff were already on-boarded by the project and have been deployed in Cotabato City. They have regular coordination meeting with the MILG TWG members towards a smooth implementation of project deliverables.</p>
<p>Rating:</p> <input type="checkbox"/> Not achieved <input type="checkbox"/> Partially achieved <input checked="" type="checkbox"/> Fully achieved

## 2. RESULTS AND RESOURCES

<b>Outputs and indicators</b> <i>(as per the signed Annual Work Plans)</i>	<b>Key activities planned during the reporting period</b> <i>(as per ProDoc or signed Annual Work Plans)</i>	<b>Budget</b> <i>(as per ProDoc or signed Annual Work Plans)</i>	<b>Expenditures</b> <i>(The final expenditure figures should match the final CDR)</i>	<b>Progress towards results</b> <i>(towards achieving outputs and targets achieved against indicators)</i>	<b>Reasons for deviations, if any</b>
<b>Output 1. MILG, LGUs and Citizens have access to ICT and inclusive digital solutions targeting most vulnerable segments of society, women and PWDs.</b>					
<b>1.1</b> Number of e-services initiatives completed and available to citizens by MILG	<b>Planned Activity 1.1</b> Engagement of consultant for and partnership with local CSO/HEI on the business processes simplification, ethnographic research, web development and design of the Digital Centers and Interactive Call Centres	\$422,384.94	\$411,929.47	57%	
<b>1.2</b> Number of e-services initiatives completed and available to citizens by LGUs <sup>1</sup>	<b>Planned Activity 1.2</b> Development of localized empathy training modules			The last DSDL Season 2 training was conducted in October to December 2021 and attended by 40 participants from 5 Ministries and 5 LGUs in Maguindanao resulting to 10 additional frontline services.  <a href="#">Draft of report saved in Teams</a>	

## Final Project Report\_ template as of July 2016

<p><b>1.3</b> Number of government officials with enhanced capacities to offer and use e-services and digital platforms, disaggregated by sex</p>	<p><b>Planned Activity 1.3</b> Procurement and deployment of ICT infrastructure and e-Governance software</p>			<p>The 15 laptops, 122 tablets and 300 pocket wifi dongles were turned over to MILG last February 2021.</p> <p>Two (2) VSAT facilities were also handed over to the municipalities of Butig and Piagapo in Lanao Del Sur last March 2021.</p>	
<p><b>1.4</b> Number of citizens having access to the e-services and provide feedback to the MILG/LGUs on service delivery</p>	<p><b>Planned Activity 1.4</b> Website development</p>			<p>The development of the basic website prototype has started since October 2020 and the presentation of the e-services prototypes is scheduled from 11-16 Dec 2020 to MILG, Butig and Piagapo. The target completion of the working prototype with the final handover is from January to March 2021.</p>	
	<p><b>Planned Activity 1.5</b> Conduct of workshop for digitalization of the selected simplified processes, ethnographic research and empathy training to MILG and selected LGUs</p>			<p>The DSDL roll out training in February 2021 has 27 attendees from MILG, 4 CSOs, 2 LGUs and 1 HEI.</p> <p>The DSDL Season 2 training was conducted in October to December 2021 and attended by 40 participants from 5 Ministries and 5 LGUs in Maguindanao.</p> <p>A total of 67 participants are trained on DSDL in</p>	

## Final Project Report\_ template as of July 2016

				2021, of 49% (33) are women.	
	<p><b>Planned Activity 1.6</b> Training of MILG and selected LGUs on ICT and web portal management</p>			The training covered the presentation of the basic BARMM portal plus the four e-services prototypes conducted on 11-16 Dec 2020. This training/presentation had the consensus of MILG and the pilot LGUs on their acceptance to the prototypes and possible future development.	
	<p><b>Planned Activity 1.7</b> Training of MILG selected LGU and external partners on the DevLIVE as citizen's monitoring app</p>			The orientation for DevLIVE will be integrated with the conduct of "Conference for knowledge exchange and information dissemination with BARMM LGUs" scheduled in the third week of February 2021 given that the plan to ride on with the customized DevLIVE apps of two (2) on-going projects of UNDP namely, Roads2SDGs and Free Wifi For All did not materialize since their roll out are also on hold. The MILG-TWG also wants to link the Project Development and Monitoring Division (PDMD) of the Ministry to the DevLIVE activities	

## Final Project Report\_ template as of July 2016

				for possible use of the app to monitor their infrastructure projects next year.	
	<b>Planned Activity 1.8</b> Development of the design and site selection criteria for the Digital Centres and Interactive Call Centre			Cubeworks was a firm hired to procure, deliver and install the digital centers with interactive call centers. Cubeworks will complete this activity in May 2022.	
	<b>Planned Activity 1.9</b> Conduct of conference for knowledge exchange and information dissemination with BARMM LGUs			Sixty-one (61) BARMM stakeholders participated in the Knowledge Exchange and Information Dissemination conducted in Cagayan De Oro City. All BARMM provinces were represented in this activity. It was also attended by 4 Local NGOs, namely, Maradeca from Lanal del Sur, The Moroprenuers, Inc., Kadtabanga Foundation and UNYPAD (United Youth for Peace and Development) from Maguindanao.	
<b>Output 2. LGUs effectively and efficiently use disaggregated data for development and resilience planning, budgeting and governance</b>					
<b>2.1</b> Number of LGUs using development database for local planning	<b>Planned Activity 2.1</b> Scoping of status of the local plans	\$41,258.42	\$48,887.23	Learning and Planning Specialist has conducted desk reviews of the local plans of Butig and Piagapo and key informant interviews. The Consultant went on field to conduct key	

## Final Project Report\_ template as of July 2016

				informant interviews in the two (2) LGUs.	
<b>2.2</b> Number of C/MPDCs of LGUs oriented on the use of development database for planning and decision making	<b>Planned Activity 2.2</b> Module Development			Joint review of the planning modules, training design and program by TWG and PMO and finalization was done last November 27, 2020	
<b>2.3</b> Number of C/MPDCs local government officials with enhance capacities on evidence-based planning	<b>Planned Activity 2.3</b> Training and write shop of MILG and pilot LGUs on integrating DevLIVE + into the local planning processes			The training-writeshop was conducted on December 8-10, 2020  It was followed by Learning Exchange visit in Vigan City last March 15-20, 2022 to see actual implementation of the DevLIVE+ in local planning. This LE was participated by 11 MILG delegates, 7 of which are women.	
	<b>Planned Activity 2.4</b> Conduct of one-day conference on DevLIVE+ for all BARMM LGUs			This conference was conducted online last November 26, 2020	
<b>Output 3. Project management is set-up to monitor and ensure quality of the project delivery</b>					
<b>3.1</b> Number of PMO staff onboarded	<b>Planned Activity 3.1</b> Engagement of Project Manager, Project Officer, Monitoring and Evaluation Officer and Finance and	\$190,354.98	\$196,903.22	30% Delivery rate  LEAPS PMO onboarded on 01 September 2020. Team was mobilized at the duty station in Cotabato City on 14 September 2020.	



	Administrative Assistant				
<b>3.2</b> Number of coordination meetings with key partners and stakeholders	<b>Planned Activity 3.2</b> Coordination with key partners and stakeholders as well as implementation				Regular weekly meetings are being conducted with the MILG Technical Working Group (TWG).
<b>3.3</b> Number of LEAPS Project Document and Financing Agreement finalized	<b>Planned Activity 3.3</b> Finalization of the LEAPS Project Document and Financing Agreement				The candidate for the Project Document (ProDoc) Developer has been hired and ProDoc has been developed and approved by LPAC last December 16, 2021.
<b>3.4</b> Number of monitoring and evaluation of activities conducted	<b>Planned Activity 3.4</b> General Operating Expenses				
	<b>Planned Activity 3.5</b> Direct Project Cost				
	<b>Planned Activity 3.6</b> Conduct of monitoring and evaluation of activities				Conducted 8 monitoring and evaluation activities that include site visits (2), technical assessment (2)s and progress reports (4)

### 3. PROJECT PERFORMANCE

#### IMPLEMENTATION ISSUES:

No.	Description	Countermeasures/Management Response (What actions have been taken/will be taken to counter this risk)
-----	-------------	--

1	Stricter community quarantine measures and local lock downs happened repeatedly.	Resorted to online blended learning sessions in some activities. The conducted trainings/seminar in venues with huge space to accommodate social distancing in cities with less restrictive rules/guidelines like Davao City, General Santos City and Cagayan De Oro.
2	Low level of e-readiness of the residents of Butig to make full use of the e-services.	Added e-readiness of residents of pilot in the checklist of criteria for the selection of pilot sites to ensure that the eservices to be launched are maximized.  Tapped the youth sector in the areas to provide us relevant assistance to potential users.
3	Weak internet connectivity in Butig and sparse population even in the downtown area of the municipality posed as major challenges in the optimal use of the digital services of the LGU.	Encouraged the LGU to upgrade to a faster connectivity and support peace building activities in the municipality as part of the program for the area.  Installed VSAT in Butig and provided with electric generator to sustain connectivity during black out times.
4	Deployment of goods and services to LGUs was delayed due to availability of local experts and ICT equipment that meets the required specifications in local market.	An international supplier was selected as a result of the technical and financial evaluation for the supply of the needed laptops and tablets based on ToR specification. The delivery was delayed but was completed within the PIP lifeline.  A local firm that has already been contracted late in November 2021 to deliver and install the digital centres and its needed ICT equipment in MILG and pilot LGUs (Butig and Piagapo). Delivery and installation will be completed in June 2022.
5	Lack of full acceptance, ownership, and support from the whole of BARMM government (Ministries and LGUs) on e-governance projects	Worked with champions within the BARMM government and worked on the institutionalization of the LeAPS Program in BARMM.  Conducted knowledge dissemination forum attended by representatives from 5 BARMM provinces, 11 Ministries, 4 CSOs and 1 HEI.

#### **4. DIM/NGO AUDIT FINDINGS AND SPOT CHECK RECOMMENDATIONS:**

**Not Applicable**

#### **5. SOFT ASSISTANCE NOT PROVIDED THROUGH PROJECTS OR PROGRAMMES**

**What are the key activities (if any) of soft assistance undertaken by the project?**

**What are the main constraints in progress towards outcome that require additional soft assistance?**

**6. LESSONS LEARNED:**

- BARMM MILG Minister Atty. Naguib Sinarimbo, a high-level champion and visionary consistently provided leadership and guidance in the planning and implementation of project results and activities, reflecting a strong commitment and ownership of the MILG-BARMM to the project. The strong commitment of the MILG-BARMM towards the project helps in pushing forward the digital transformation agenda in BARMM and encourages participation among those that were being invited to the project activities. Given his authority as the Spokesperson for the Bangsamoro Government his mere presence even with just his welcome messages during events serves to convey the commitment and seriousness of his office (MILG), the current administration and the LeAPS project on digital transformation.
- The Project commenced during the height of the COVID-19 pandemic. The Project Management Office (PMO) learned to navigate to the “new normal” situation and enabled the project to move forward even with the current restrictions on movement and travel due to the COVID-19 pandemic. The approach consists of adopting a blend of face-to-face and virtual methods in meetings and activities with partners and stakeholders. The project will continue to adopt this blended approach as the pandemic persists so that target deliverables of the Project Initiation Plan (PIP) will be accomplished. The methodology to be used will depend on the objective of the activities and the realities on ground, for instance, the status of the connectivity of the area.
- The acceptability of blended adult learning methodology has helped a lot to accomplish the deliverables of the project and at a lower cost with wider reach - to the entire region as what happened during the conference on DevLIVE+ for all BARMM LGUs where all the 110 municipalities and cities were invited. This is a good platform for info dissemination campaign for the project and the BARMM’s roadmap for digital transformation. To further make this inclusive, an e-readiness study for the region will assess which municipalities and cities will be able to participate in this platform. Linking as well with other offices/ministries of BARMM will also be beneficial for instance with the Office of the Chief Ministry (OCM) which will have supervision of the Bangsamoro Information and Communications Office (BICTO) currently under the MOTC. Under the OCM, BICTO will

establish internet connectivity across the Bangsamoro regions including LGUs, schools and the island provinces as priority target.

## 7. PARTNERSHIP STRATEGIES

Name of Partner	Type	Description of partnership and how it has contributed to project results or sustainability
Ministry of the Interior and Local Government (MILG)	Government agency	MILG is the implementing partner of UNDP and the source of funds for the Project Initiation Plan (PIP) that will run from 01 July 2020 to 31 December 2020. All activities are closely coordinated with the Agency as the lead partner. It is also the link to the LGUs. It will eventually institutionalize the project into its system and roll out to other LGUs of BARMM.
Butig and Piagapo Local Government Officials	Local Government Unit	The LGUs of Butig and Piagapo in Lanao Del Sur are the two (2) pilot sites of the project. Thus, they will serve as the model of e-governance in BARMM. They are critical in the success and sustainability of the project and eventual roll out to the rest of the 116 LGUs and 2 cities of BARMM as they are the ultimate beneficiaries of the governance reform through the introduction of digital services.
A2i Digital Bangladesh Team	UNDP	All coordination pertaining to A2i initiatives are being conducted by the South-South Cooperation (SSC)
City of Lamitan, Basilan	Local Government Unit	Signed agreements the Seal of Commitment to be part of the LeAPS program
Municipality of Marantao, Lanao Del Sur	Local Government Unit	Signed agreements the Seal of Commitment to be part of the LeAPS program
Municipality of Saguiran, Lanao Del Sur	Local Government Unit	Signed agreements the Seal of Commitment to be part of the LeAPS program
Municipality of Taraka, Lanao Del Sur	Local Government Unit	Signed agreements the Seal of Commitment to be part of the LeAPS program
Municipality of Buluan, Maguindanao	Local Government Unit	Signed agreements the Seal of Commitment to be part of the LeAPS program and underwent the DSDL Training
Municipality of Datu Abdullah Sangki, Maguindanao	Local Government Unit	Signed agreements the Seal of Commitment to be part of the LeAPS program
Municipality of Datu Blah Sinsuat, Maguindanao	Local Government Unit	Signed agreements the Seal of Commitment to be part of the LeAPS program and underwent the DSDL Training

## Final Project Report\_ template as of July 2016

Municipality of Parang, Maguindanao	Local Government Unit	Signed agreements the Seal of Commitment to be part of the LeAPS program and underwent he DSDL Training
Municipality of Shariff Aguak, Maguindanao	Local Government Unit	Signed agreements the Seal of Commitment to be part of the LeAPS program and underwent he DSDL Training
Municipality of Sultan Kudarat, Maguindanao	Local Government Unit	Signed agreements the Seal of Commitment to be part of the LeAPS program and underwent he DSDL Training
Municipality of Upi, Maguindanao	Local Government Unit	Signed agreements the Seal of Commitment to be part of the LeAPS program
Bangsamoro Information Office	Government agency	Signed agreements the Seal of Commitment to be part of the LeAPS program
Ministry of Environmen, Natural Resources and Energy	Government agency	Signed agreements the Seal of Commitment to be part of the LeAPS program and underwent he DSDL Training
Ministry of Finance and Budget Management	Government agency	Signed agreements the Seal of Commitment to be part of the LeAPS program and underwent he DSDL Training
Ministry of Human Settlement and Development	Government agency	Signed agreements the Seal of Commitment to be part of the LeAPS program
Ministry of Trade, Investment and Tourism	Government agency	Signed agreements the Seal of Commitment to be part of the LeAPS program and underwent he DSDL Training
Ministry of Transportation and Communication	Government agency	Signed agreements the Seal of Commitment to be part of the LeAPS program
Ministry Social Services and Development	Government agency	Signed agreements the Seal of Commitment to be part of the LeAPS program and underwent he DSDL Training
Office of the Chief Minister	Government agency	Signed agreements the Seal of Commitment to be part of the LeAPS program and underwent he DSDL Training
Kadtabanga Foundation	Civil Society Organization	Signed agreements the Seal of Commitment to be part of the LeAPS program
Maradeca	Civil Society Organization	Signed agreements the Seal of Commitment to be part of the LeAPS program
The Moroprenuer, Inc.	Civil Society Organization	Signed agreements the Seal of Commitment to be part of the LeAPS program and underwent he DSDL Training
United Youth for Peace and Development (UNYPAD)	Civil Society Organization	Signed agreements the Seal of Commitment to be part of the LeAPS program
Mindanao State University- Main	Academic Institution	Signed agreements the Seal of Commitment to be part of the LeAPS program

## 8. GENDER AND DEVELOPMENT MAINSTREAMING

### 1. Qualitative description

LeAPS Project has GEN 2 Gender Marker where advancing gender equality is a significant objective but not the principal reason to undertake this project. Gender is reflected in the Implementation/Activities, the Results Framework, and the Budget

On project governance, LeAPS has equal number of men and women as members of the MILG Technical Working Group (TWG): 3 Male and 3 Female.

On Capacity building, planning and programming, gender disaggregated monitoring of activities was done to ensure that there is gender equality in the attendance to trainings/seminars conducted by the project. It is noticeable that in all the activities of the project, there are more women than men participating. Aside from this, the women participants in the two (2) pilot LGUs are in the younger age bracket which facilitates faster adoption of digital technologies being introduced by the project and absorption of learning on topics of digital transformation as these matters are not foreign to them.

Overall, LeAPS trained a total of **147 BARMM civil servants** and oriented **61** others including CSOs and HEI for the whole duration of the Project Initiation Plan (PIP). Counting those who have attended LeAPS orientation, training, and workshops more than once, the total participants is **311**. Of the 147 civil servants trained, **54% (80) are women**.

### 2. Disaggregation of data of Beneficiaries/Participants of Activities conducted under the Project

Project Activities	Number of beneficiaries/participants	Gender disaggregation	Remarks (if any)
1. Web and e-Services Prototyping workshop	16	75% (12) are Female and 25% (4) are Male	
2. Theory of Change	37	62% (23) are Female and 38% (14) are Male	
3. Knowledge Exchange and Information Dissemination	61	38% (23) are Female and 62% (38) are male	
4. Write-shop integrating DevLIVE+ and local planning process	14	71% (10) are Female and 29% (4) are Male	

5. Digital Service Design Lab (DSDL)	75	44% (33) are Female and 66% (42) are Male	
--------------------------------------	----	---	--

### 3. Classification of Gender responsiveness<sup>2</sup>

<b>Classification of gender-responsiveness: Project Implementation, Management, Monitoring and Evaluation (PIMME)</b>		<b>A:</b> Project is <b>gender-responsive</b> (15.0-20.0)
	x	<b>B:</b> Project is <b>gender-sensitive</b> (8.0-14.9)
		<b>C:</b> Project has <b>promising</b> GAD prospects (4.0-7.9)
		<b>D:</b> Gender and development (GAD) is <b>invisible</b> in the proposed project (0-3.9)

## 9. REPORTING ON OTHER CROSS-CUTTING ISSUES

### 10. KNOWLEDGE PRODUCTS:

IEC/Knowledge Product Produced in 2020	Type	Date Published/Produced	Target audience	Link (if available)
1. Radyo Sindaw LEAPS 2	Broadcast	October 9, 2020	General	<b>Radyo Sindaw DXMS 882 Khrz (thru the MILG Facebook page):</b> <a href="https://fb.watch/aItVnF4LTi/">https://fb.watch/aItVnF4LTi/</a>
2. Digital Service Design Lab (DSDL) training kits – 4 booklets	Printed	2021	DSDL Participants	N/A

<sup>2</sup> Scoring based on Box 16 and 17 of the Harmonized Gender and Development Guidelines on Project Development, Implementation, Monitoring and Evaluation, 2<sup>nd</sup> ed ([download here](#))

## Final Project Report\_ template as of July 2016

3. DevLIVE+ training kits – 3 booklets	Printed	2021	MILG and MPDOs	N/A
4. MILG-BARMM and UNDP prepare for digitalization of basic services in 2021	Online	February 4, 2021	General	<b>UNDP PHL website:</b> <a href="https://www.ph.undp.org/content/philippines/en/home/presscenter/articles/milg-barmm-and-undp-prepare-for-digitalization-of-basic-services.html">https://www.ph.undp.org/content/philippines/en/home/presscenter/articles/milg-barmm-and-undp-prepare-for-digitalization-of-basic-services.html</a>
	Online	February 4, 2021	General	<b>UNDP PHL Facebook Page:</b> <a href="https://www.facebook.com/undp.ph/posts/3735495219839092">https://www.facebook.com/undp.ph/posts/3735495219839092</a>
	Online	N/A	General	<b>UNDP PHL LinkedIn Page:</b> <a href="https://www.linkedin.com/posts/undp_ph_1anao-del-sur-around-60-employees-from-activity-6763008675868229632-8_GU">https://www.linkedin.com/posts/undp_ph_1anao-del-sur-around-60-employees-from-activity-6763008675868229632-8_GU</a>
5. MILG-BARMM partners with UNDP to improve LGU governance, service delivery via digitalization	Online	October 30, 2020	General	<b>UNDP PHL website:</b> <a href="http://bit.ly/LeAPSLaunch">http://bit.ly/LeAPSLaunch</a>
	Online	October 20, 2020	General	<b>UNDP PHL Facebook Page:</b> <a href="https://www.facebook.com/undp.ph/posts/3461360937252523">https://www.facebook.com/undp.ph/posts/3461360937252523</a>
6. UNDP turns over ICT equipment to BARMM to accelerate digitalization	Online	March 31, 2021	General	<b>UNDP Website:</b> <a href="https://www.ph.undp.org/content/philippines/en/home/presscenter/pressreleases/undp-turns-over-ict-equipment-to-barmm-to-accelerate-digitalizat.html">https://www.ph.undp.org/content/philippines/en/home/presscenter/pressreleases/undp-turns-over-ict-equipment-to-barmm-to-accelerate-digitalizat.html</a>



## Final Project Report\_ template as of July 2016

	Online	March 11, 2021	General	<b>UNDP Facebook Page:</b> <a href="https://www.facebook.com/undp.ph/posts/3838450789543534">https://www.facebook.com/undp.ph/posts/3838450789543534</a>
	Online	N/A	General	<b>UNDP LinkedIn Page:</b> <a href="https://www.linkedin.com/feed/update/urn:li:activity:6768057064607629312?updateEntityUrn=urn%3Ali%3Afs_feedUpdate%3A%28V2%2Curn%3Ali%3Aactivity%3A6768057064607629312%29">https://www.linkedin.com/feed/update/urn:li:activity:6768057064607629312?updateEntityUrn=urn%3Ali%3Afs_feedUpdate%3A%28V2%2Curn%3Ali%3Aactivity%3A6768057064607629312%29</a>
7. BARMM acquires more anti-COVID-19 equipment from foreign donors	Online	February 20, 2021	General	<b>Philstar Page:</b> <a href="https://www.philstar.com/nation/2021/02/20/2079168/barmm-acquires-more-anti-covid-19-equipment-foreign-donors?fbclid=IwAR2cp-nm-yQ4gFmmsvjgBdILvS0KYr1qXaJPQt9L25JHgIHz9vEyflewM74">https://www.philstar.com/nation/2021/02/20/2079168/barmm-acquires-more-anti-covid-19-equipment-foreign-donors?fbclid=IwAR2cp-nm-yQ4gFmmsvjgBdILvS0KYr1qXaJPQt9L25JHgIHz9vEyflewM74</a>
8. The Roadmap to #DigitalBangsamoro	Online	March 23, 2021	General	<b>UNDP PHL Website:</b> <a href="https://www.ph.undp.org/content/philippines/en/home/blog/the-roadmap-to--digitalbangsamoro.html">https://www.ph.undp.org/content/philippines/en/home/blog/the-roadmap-to--digitalbangsamoro.html</a>
	Online	March 23, 2021	General	<b>UNDP PHL Facebook Page:</b> <a href="https://www.facebook.com/undp.ph/posts/3871242226264390">https://www.facebook.com/undp.ph/posts/3871242226264390</a>

## Final Project Report\_ template as of July 2016

	Online	N/A	General	<b>UNDP PHL LinkedIn Page:</b> <a href="https://www.linkedin.com/feed/update/urn:li:activity:6779997770049818624/?lipi=urn%3Ali%3Apage%3Ad_flagship3_search_srp_content%3Bq6R%2Fh00bRqWSIdYw1MabMq%3D%3D">https://www.linkedin.com/feed/update/urn:li:activity:6779997770049818624/?lipi=urn%3Ali%3Apage%3Ad_flagship3_search_srp_content%3Bq6R%2Fh00bRqWSIdYw1MabMq%3D%3D</a>
9. VSAT Facilities at LeAPS Pilot Sites to Boost e-Governance in BARMM	Online	June 1, 2021	General	<b>UNDP PHL Website:</b> <a href="https://www.ph.undp.org/content/philippines/en/home/presscenter/pressreleases/vsat-facilities-at-leaps-pilot-sites-to-boost-e-governance-in-ba.html">https://www.ph.undp.org/content/philippines/en/home/presscenter/pressreleases/vsat-facilities-at-leaps-pilot-sites-to-boost-e-governance-in-ba.html</a>
10. DevLIVE+ training advances digitalization in BARMM	Online	October 5, 2021	General	<b>UNDP PHL Website:</b> <a href="https://www.ph.undp.org/content/philippines/en/home/presscenter/pressreleases/devlive--training-advances-digitalization-at-barmm.html">https://www.ph.undp.org/content/philippines/en/home/presscenter/pressreleases/devlive--training-advances-digitalization-at-barmm.html</a>
	Online	October 5, 2021	General	<b>UNDP PHL Facebook Page:</b> <a href="https://www.facebook.com/undp.ph/posts/4445102432211697">https://www.facebook.com/undp.ph/posts/4445102432211697</a>
11. Redeeming Kindness through Digital Service Design: The LeAPS in BARMM	Online	December 3, 2021	General	<b>UNDP Website:</b> <a href="https://www.ph.undp.org/content/philippines/en/home/blog/redeeming-kindness-through-digital-service-design--the-leaps-in-.html">https://www.ph.undp.org/content/philippines/en/home/blog/redeeming-kindness-through-digital-service-design--the-leaps-in-.html</a>

	Online	December 3, 2021	General	<b>UNDP Facebook Page:</b> <a href="https://www.facebook.com/undp.ph/posts/4631476903574248">https://www.facebook.com/undp.ph/posts/4631476903574248</a>
	Online	December 3, 2021	General	<b>UNDP PHL LinkedIn page:</b> <a href="https://www.linkedin.com/feed/update/urn:li:activity:6872430561089220608/?lipi=urn%3Ali%3Apage%3Ad_flagship3_search_srp_content%3B2Mgg00xnTbqC6psiabJLdA%3D%3D">https://www.linkedin.com/feed/update/urn:li:activity:6872430561089220608/?lipi=urn%3Ali%3Apage%3Ad_flagship3_search_srp_content%3B2Mgg00xnTbqC6psiabJLdA%3D%3D</a>

<b>Was the project cited/quoted/featured in media reports/articles?</b>	
---	--

*If yes, please provide link to article/video.*

## 11. SUSTAINABILITY OF RESULTS AND EXIT STRATEGY:

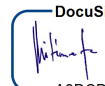
To sustain the gains of the PIP, a full-blown project document (prodoc) was created and approved last December 16, 2021.

Building on the good practices and lessons learned from the implementation of the LeAPS' PIP, a Theory of Change (TOC) for the LeAPs Program was crafted through consultations with various stakeholders such as representatives from the CSOs, Academe, LGUs and the MILG. The TOC provides a sustained causal pathway for the LeAPS Program targeted to respond to development challenges and governance deficits in BARMM. It will harness the transformative power of data, digitalization, and people-centered governance to substantially improve the delivery of local public services, develop ICT capacity in civil servants and citizens and generate awareness, ease of use and, eventually, ownership of digital tools and processes, completing a journey towards digital transformation. As shown in the TOC, the long-term goal identified is – “A highly trusted governance aimed at co-creating and bringing meaningful citizen-centric services towards the digital transformation for an empowered Bangsamoro”.

Final Project Report\_ template as of July 2016

---

The Prodoc is a two-year continuation of the LeAPS program to expand the program in 39 additional municipalities and provides output to establish a 5-year roadmap to digital transformation of the BARMM.

DocuSigned by:  


Prepared by: Mitzi Anne Mendoza (Project Manager)

A8D09E7713824EE

DocuSigned by:  


Cleared/Approved by: Maria Luisa Isabel Jolongbayan (institutions and Partnerships Team Leader)

DS  


165836E0DD6407

*[Note: Since reporting should as much as possible be electronic for efficiency, signature is not required. The Report can be submitted by the Project Manager or the designated representative of the NPD via email]*

## ANNEXES

Annex 1: Combined Delivery Report